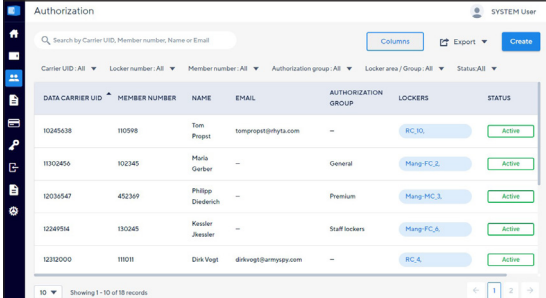


Functional description

To operate Relaxx, the user logs in to the Relaxx server from their workstation with their username and password. A range of software functions are accessible to the user depending on their assigned user rights.

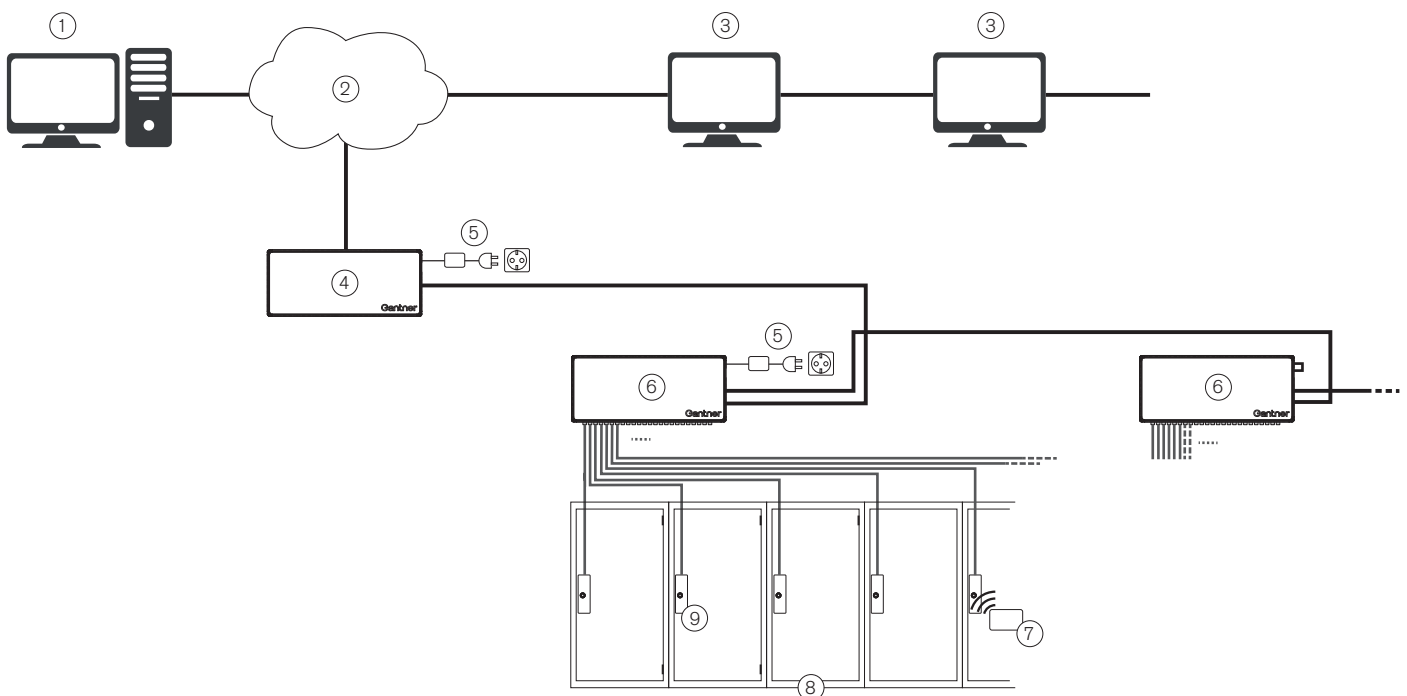
The user interface is divided into a hardware view in which the locks and controllers are assigned and configured, and an organization view in which the lockers can be monitored and controlled remotely. Navigation between the areas and groups is particularly intuitive thanks to the design of the user interface. Any locker alarms are forwarded to Relaxx via the controllers and these can be acknowledged and processed in the Alarm Viewer area.

Regardless of which GANTNER networked locking system you are using for your lockers, the daily operation is always uniform.



DATA CARRIER UID	MEMBER NUMBER	NAME	EMAIL	AUTHORIZATION GROUP	LOCKERS	STATUS
10245638	100998	Tom Probst	tomprobst@myta.com	-	RC, IG	Active
11024856	102345	Maria Gerber	-	General	Mang-FC-2	Active
10036547	452369	Philipp Diederich	-	Premium	Mang-MC-3	Active
10249194	130245	Kessler Jussler	-	Staff lockers	Mang-FC-A	Active
12302000	18018	Dirk Vogt	dirkvogt@mysp.com	-	RC-A	Active

Typical application



- 1Server with Relaxx service
- 2LAN network (TCP/IP)
- 3Relaxx client
- 4Main controller
- 5Power supply
- 6Sub controller
- 7RFID data carrier for identification
- 8Lockers
- 9GAT NET.Lock 70x0

Minimum system requirements

Hardware requirements:	<ul style="list-style-type: none"> - Min. 4-core processor - Min. 4 GB available for Relaxx (Relaxx service, Relaxx client, and database service) - Min. hard disk space >30 GB (sufficient for program files, database, logging, and backups with normal sized systems). The size of the program files of the Relaxx service and client (without log files and data) is approx. 300 MB. - Broadband internet connection (min. 4/1 Mbit) required for service and installation. - Network connection for Relaxx clients: TCP/IP - Network connection for main controllers: TCP/IP
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Supported operating systems:	<ul style="list-style-type: none"> - Microsoft® Windows® 11 Pro, Enterprise (32 and 64-bit) ¹ - Microsoft® Windows® 10 Pro, Enterprise (32 and 64-bit) ¹ - Microsoft® Windows® 8.1 Pro, Enterprise (32 and 64-bit) ¹ - Microsoft® Windows® 8 Pro, Enterprise (32 and 64-bit) ¹ - Microsoft® Windows Server® 2022 Standard, Datacenter (64-bit only) ² - Microsoft® Windows Server® 2019 Standard, Datacenter (64-bit only) ² - Microsoft® Windows Server® 2016 Standard, Essentials, Datacenter (64-bit only) ² <p>¹ ... Non-listed editions such as Home, Starter, Web, RT, etc., are not supported.</p> <p>² ... The Server Core installation option is not supported.</p>
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Microsoft .NET Framework:	Min. V6.0.10 (included in the Relaxx install package)
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Database server:	<ul style="list-style-type: none"> - Microsoft® SQL Server® 2022 Standard, Express, Enterprise - Microsoft® SQL Server® 2019 Standard, Express, Enterprise - Microsoft® SQL Server® 2017 Standard, Express, Enterprise - Microsoft® SQL Server® 2016 Standard, Express, Enterprise - Microsoft® SQL Server® 2014 Standard, Express, Enterprise <p>MS SQL Server® 2022 Express database server is included in the Relaxx install package. Please pay attention to the limitations of the Express editions:</p> <ul style="list-style-type: none"> - Database size limited to 10 GB - Support for only one CPU (but multiple cores) - No SQL Server Agent <p>It is recommended to also install Microsoft SQL Server Management Studio Express (included in the Relaxx install package).</p> <p>Note: Refer to the Relaxx Installation manual for detailed information.</p>
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Relaxx WEB UI 2:	<ul style="list-style-type: none"> - Supported web browsers: Edge, Chrome, Firefox (latest versions) - IIS server components must be enabled in Windows (executed during Relaxx setup) - TLS certificate for an encrypted connection between the web browser and IIS is recommended.
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NOTE!

- The customer is responsible for providing any additional licenses required, e.g., for the operating system or database.
- Please note that GANTNER can only provide technical support when Relaxx is installed on a German or English version of Windows. In addition, support can only be given when the customer provides all access authorizations required by the Support Team, e.g., access to the Windows account under which Relaxx runs or access to the SQL database, etc.
- Please also pay attention to the detailed information in the Relaxx manuals.

Order information

The functions available for use within Relaxx are differentiated through the two types of base licenses available – Professional and Enterprise. The functions available with each license type are defined as follows:

Function	Professional	Enterprise
WEB UI 2	✓	✓
WEB UI 2 - Extensions	✓	✓
LockPal App	X	✓
Relaxx REST API	X	✓
Relaxx JSON API	X	✓
Extended card reader functions	X	✓

Together with the base Relaxx Professional or Enterprise license, a Relaxx Managed Locks license must be purchased. The Managed Locks license defines the number of locks that can be used in the system with the cost of the license calculated based on this number.

Description	Part No.
Relaxx Professional	1107506
Relaxx Enterprise	1107508
Base software license. Windows® Software for the configuration and control of the networked locker locking system.	
Relaxx Professional Managed Locks	1107507
Relaxx Enterprise Managed Locks	1107508
Extension license to define the number of managed locks. A Managed Locks license must be purchased in combination with the Relaxx Professional or Enterprise base license.	
Relaxx Upgrade Contract - GSC*	1107135
For unlimited upgrades of an existing Relaxx license to the latest license version.	
Relaxx Support Contract - GSC*	1107136
Remote support for the operation of a Relaxx system.	
* GSC contract conditions	
The unlimited contract starts on the first day of the following month after delivery. Termination is possible at the earliest on 31.12. of the following year, subject to a three-month notice period. Invoices are issued in advance for the period up to the end of the calendar year. A refund of amounts already paid is not possible. All fees are subject to the legally applicable value added tax. It is agreed that the value of the claim shall remain stable. The value of the claim shall be indexed according to the HICP 2015 (harmonized European consumer price index) or the locally applicable consumer price index. The starting point for the index adjustment as of 1.1. is in each case the published index figure of the month of September. Gantner's terms and conditions are deemed to have been agreed, available at: https://www.gantner.com/general-terms	