



## Telia in Tallinn – Telecom Giant Strikes Modern Paths in the Office Area



### Flexible Workspace as Core Element in its new Headquartes – GANTNER Makes It Possible

Telia is the largest telecom company in Estonia and part of the Telia Group AB, a large European telecom and mobile communications group. The company, attaching the greatest value to being an innovation pioneer and always testing and implementing new trends, moved into its new headquarters in Tallinn in May 2017,

Telia Eesti AS, after one year of construction. With a total of more than 9,000 m<sup>2</sup>, the 14-storey office complex stands out by its striking architecture, timeless glass facades and external construction system.

### Mari-Liis Vihul, Head of Administrative Departure and Head of Telia Estonia New Office Project



« Although our company is based on technology, it is our staff that ensures our success. People driven by their curiosity, daring to try things out that haven't been tried out before. »

*Mari-Liis Vihul*



## Swings and Hanging Chairs as Office Elements

Such an innovative company paid great attention to the modern and flexible design of work spaces. You'll not find any firmly allocated desks.

You'll work at any desk that happens to be free, where you feel good or where it is the most convenient for the team structure.

Inside, there are relaxing zones for short breaks. Swings and hanging chairs are suspended from the high ceilings.

Staff can freely choose where to work, wherever they feel the most comfortable. Bright spaces, open work areas and a lot of glass are the dominating elements on every single floor.

## Flexible Lockers for Staff

For offering such a flexible working environment, it is essential to provide staff with safe any practical ways of storing work documents and personal belongings.

As GANTNER had the right solution, together with the necessary experience, building a system of this magnitude was no problem at all.



« Our aim was to integrate a system capable of providing our staff with a certain amount of privacy for locking away work documents and personal belongings in an office complex without any personal workspaces. »

*Mari-Liis Vihul,  
Head of Administrative Departure and Head of  
Telia Estonia New Office Project*

## Client Specifications

The objective was to realise a flexible, open and modern working environment based on a well-proven and well-functioning locker locking system. Two internal requirements were of particular importance. "The locker locking system had to be operated as conveniently as feasible, and administrated as hassle-free as pos-

sible. In addition, the entire system had to run without any kind of maintenance whatsoever. And it goes without saying, costs had to stay within limits, meaning that the system had to pay off within a short time" says Vihul, emphasising the economic aspects.

## Only One System Met all the Demands - GANTNER

The networked GANTNER locker locking system was able to meet exactly these demands, many lengths ahead of all other solutions. Thanks to the integrated GAT Relaxx software, the NET.Lock system ensures that the administration of the lockers or the locks is completely integrated into the administration system of the telecom provider.

Hence, there are no lost keys or forgotten PIN codes. With their staff ID, staff members may freely select their lockers. Nearly 1,000 lockers secured by NET.Lock locks provide highest possible levels of flexibility, enormous convenience and reliable safety.

If needed, lockers can be specifically assigned to a single person or an entire department (e.g. a joint mailbox for the entire department).

Thanks to the NET.Lock system the company can make guidelines to determine how many Lockers one can use, which helps to save resources. And should a staff member leave the company, the locker will not remain permanently occupied, as is often the case with traditional locks. The administration software clearly indicates which locker was occupied by the staff member about to leave and that locker can be opened by the click of the mouse.

## Intuitive Use and Noble Design

A fundamental aspect when selecting the suitable locker locking system was the intuitive and simple operation. Requested was a clear display of which lockers are still available, without disturbing the locker design with exterior lock elements. The system should be self-explanatory and also able to be operated single-handed.

Decision makers were thrilled by the smooth front surface, the sleek design with customisable locker labels and the multi-coloured LED light concept to display the occupancy status (traffic light system: red = occupied, green = available).



## Staff ID as Credentials

The GANTNER system makes ensures the staff IDs become the central data carrier for the entire company and staff members can benefit from all applications, e.g. access control, cashless payment, opening and the locking and unlocking of lockers using a

single card. As the GANTNER NET.Lock system can be integrated into almost any known administration software, interaction with differing technologies works smoothly.

## Easy Replacement of Lost Staff IDs

If a staff member loses his or her ID, the HR department can easily cancel the card and issue a new ID for the opening and locking of the selected locker.

Thanks to the networked locker locking system, transferring credentials to new cards requires almost no effort at all.



## Company Fitness – A Smart Solution

To provide staff members with the means of being physically active prior to or after work or even in breaks, Telia needed a smart solution for the required changing and shower area. Wardrobes were required for storing sportswear and business attire, but as it was impossible to allocate a specific locker to every single staff member and occupation should not be permanent, a suitable solution needed to be found. Again, GANTNER was able to help.

The integrated, networked locker locking system ensures that lockers can only be occupied for a limited amount of time. Once this time has lapsed, the locks – and thus the lockers – open automatically. This prevents lockers from being occupied permanently and contributes to always having enough lockers available. Of course, these lockers are also operated using the staff ID.

## Satisfied Client, Satisfied Staff

In conclusion, Telia is overwhelmed with the solution provided by GANTNER.

« On a scale from 0 to 10 (10 being the highest level), we can say that our satisfaction is a definite 10. We have been able to test the locker locking system for quite some time now and have not experienced any problems with it – neither of technical nature, nor with the staff requiring help operating it. We are very happy with this solution and will definitely also entrust GANTNER when building our second expansion. »

*Mari-Liis Vihul,  
Head of Administrative Departure and Head of  
Telia Estonia New Office Project*



## Project Data

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